



# HKLA Newsletter

Hong Kong Library Association

## ANNUAL GENERAL MEETING 2007

The 49<sup>th</sup> Annual General Meeting of the Hong Kong Library Association was held on 6<sup>th</sup> December 2007, at the Prince Hotel, Tsimshatsui. Mr. Robinson, the President of the Association, made a summary report on the various activities in 2007 with highlights on "READ" poster campaign, the Education and Career Forum, participation in the joint conference in Wuyishan, and the visits and seminars. Three new Council Members, Ms. Patti Cheung, Ms. Vivian Hung and Ms. Becky Lee, were elected.

HKLA Newsletter

No.77, December 2007

### Inside:

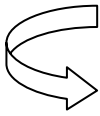
AGM 2007	1
News from the Field -Libraries@Neighbour- hood	3
Conference -Joint Conference in Wuyishan	11
Event -Special Librarian Christmas Party	12
Conference -HKIUG (fr HKUST)	13
-HKIUG (fr HKIEd)	14
Upcoming Events	16

The highlight of the AGM was the keynote speech given by Mr. Andy Ho On Tat. Mr. Ho is the Information Coordinator for the Office of Chief Executive of HKSAR. The topic of Mr. Ho's speech was "Reading between the News Lines". He shared with us some of the most memorable experience and cases with different media he came across in his life. Mr. Ho then presented the H.A. Rydings Awards and certificates to graduates of the Certificate Courses for Library Assistants. Dr. Kan Lai Bing, the founder of Kan Lai Bing Award, presented the Award and certificates to graduates of the Diploma in Librarianship. The Heleni Linton Bursary went to Ms. Yip Wing Shan this year. Ms. Marina Lau, from Ernst & Young kindly presented the award to the recipient. It was encouraging to see so many outstanding library colleagues pursuing formal training to better equip themselves for library work.

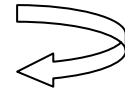
Two professional librarians, Ms. Leung Yau Ching and Ms. Monita Yeung, fulfilled the requirements for the HKLA Fellowship. Mr. Robinson conferred the honour to Ms. Leung and Ms. Yeung in recognition of their long-term commitment to library services in Hong Kong.

This was followed by a video sprightly recapped all major activities done by the 2007 Council. The AGM then concluded with the annual dinner, enjoyed by over 80 participants.

*(Venia Mak, Hon. Secretary)*



# AGM Snapshots



New-Old Council Members Cross-over!



# News from the Field

## 便利圖書站 --- 香港的社區圖書館經驗 Libraries@neighbourhood --- The Community Libraries Experience in Hong Kong

香港公共圖書館高級館長

香港圖書館協會副會長

鄭學仁

Jim Hok-yan CHANG

Senior Librarian, Hong Kong Public Libraries

Vice President, Hong Kong Library Association

江蘇·常熟

Changshu, Jiangsu

二零零七年十月三十日至十一月一日

30 October - 1 November 2007

中國圖書館學會主辦

Presented by the Library Society of China

第二屆「百縣館長論壇」

The image shows two documents side-by-side. On the left is a form titled '申請借閱圖書資料申請書' (Application for Block Loan of Library Materials) with fields for organization name, address, and contact information. On the right is a promotional poster for the '便利圖書站' (Libraries@neighbourhood) scheme, featuring the logo and text describing the service as a faster and more convenient library lending service for the public.

## 「社區鄉鎮圖書館的建設與發展」

### “Development of County Libraries, Village Libraries and Community Libraries”

#### 摘要

香港的公共圖書館有四十多年的歷史，現時已經是一個擁有六十六間分區圖書館及十輛流動圖書車的龐大公共圖書館網絡，分佈於香港各區，為市民提供公共圖書館服務。

二零零五年，香港特區行政長官在施政報告中，強調「創建和諧社會」的施政方針，指出「特區政府會努力與社會的不同界別和組織建立伙伴關係」，從而帶出了香港公共圖書館與外界團體加強合作的契機，亦衍生了建設「社區圖書館」的構思。香港公共圖書館為了進一步提倡閱讀風氣，將公共圖書館服務更加廣泛、深入地推展到各社區階層，從二零零五年底開始，便在「團體借閱服務」的基礎上，推出了「便利圖書站 --- 社區圖書館伙伴計劃」，加強與社區團體的合作，提供圖書館資料集體外借以及圖書館管理的專業意見，協助他們建立起各具特色的閱讀社區，將公共圖書館的服務伸展至那些基於種種原因或條件限制而未能使用公共圖書館設施及服務的社會人士。

「社區圖書館伙伴計劃」推行至今已經接近兩年，而各種形式及規模的「社區圖書館」亦在各地區紛紛成立，截至二零零七年八月份為止，全香港共有三十九間「社區圖書館」，外借的公共圖書館資料超過二十五萬項，成績令人鼓舞。二零零八年香港十八個區議會將會全面參與管理地區公共圖書館事務，在區議會的倡導及協助下，我們預期會有更多的「社區圖書館」成立，屆時，香港的閱讀風氣自然會進一步提升。

展望將來，我們希望能將「社區圖書館伙伴計劃」做得更好、更出色，將香港公共圖書館進一步溶入社區，建立更多具地方特色以及切合地區需要的「社區圖書館」，使發展成為區內重要的資訊、閱讀及文化活動中心，並且提供更多元化的圖書館資料，令更多的讀者及社區居民得到更稱心、更方便的圖書館借閱服務。

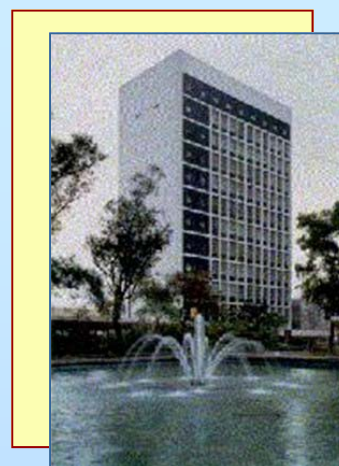
#### 背景

香港位於中國東南沿岸，毗鄰廣東省，面積約為一千一百多平方公里。自十九世紀中葉以來，香港經歷了一百五十多年的英國殖民統治，其後於一九九七年七月一日回歸中國，在「一國兩制」的方針下，香港成為了中國一個享有高度自治權的特別行政區，並且保持了原來的資本主義社會制度及生活方式。

香港得天獨厚，位處遠東主要的貿易航道上，並擁有世界上其中一個最優良的海港，因此，香港的轉口貿易發展一向非常蓬勃，香港亦成為一個效率超卓的貿易轉口港以及國際知名的商業金融中心，素有「東方之珠」及「購物天堂」的美譽。二零零六年的統計數字顯示，香港人口高達六百九十萬，人口密度為每平方公里六千三百五十人，是全球人口最稠密的大都會之一。

## 香港的公共圖書館服務

一九六二年三月，座落於香港中環大會堂的圖書館正式啓用，成爲了香港第一所公共圖書館。其後，隨著香港人口的迅速增長，香港政府開始在不同地區建立公共圖書館，以滿足普羅大眾的閱讀需要，不久，已經在市區及新界各地區，建立起甚具規模的公共圖書館網絡。當時，香港的市區及新界分成兩個公共圖書館體系，分別由兩個市政局管轄。



City Hall

一九九三年，香港的兩個公共圖書館系統全面完成電腦化工作，爲發展現代圖書館服務及擴展圖書館網絡提供了有利的先決條件。二零零零年，兩個市政局解散，市區及新界兩個公共圖書館系統合併成爲「香港公共圖書館」，由香港政府的「康樂及文化事務署」統一管理。香港公共圖書館一直本著聯合國教科文組織「公共圖書館宣言」中所載的信念及精神，以開展教育、傳播文化和提供資訊爲使命，配合社會人士對知識、資訊、自學進修及善用餘暇的需求，提供公共圖書館服務，推廣本港的文學藝術及閱讀風氣，豐富市民的精神生活。

截至二零零七年爲止，「香港公共圖書館」已經是一個擁有一間中央圖書館、五間主要圖書館、六十間分區及小型圖書館以及十輛流動圖書車的龐大公共圖書館網絡，館藏達到一千二百萬項，而圖書館資料的每年流通量更曾經超過六千萬項。

## 社區圖書館概念

多年以來，香港公共圖書館一直透過不同方式及設立不同規模的地區圖書館，爲各地區的市民提供就近而方便的公共圖書館服務，而對於一些較爲偏遠地區以及交通不便的地點，圖書館方面也會特別安排流動圖書服務站，由流動圖書車到站提供圖書借閱服務，希望公共圖書館服務能滲透到港、九、新界各區，令所有市民皆能夠享受到閱讀的樂趣。

香港公共圖書館亦經常透過「團體借閱服務」的方式與外界團體合作，只要是學校、文化團體或註冊的非牟利機構，皆可以向公共圖書館申領一張團體借書證，而公共圖書館便會向有關團體借出爲數達二百本以上的外借書本，供該團體及他們的成員使用，透過這種安排，一來可以更加推廣各個地區及團體的閱讀風氣，二來亦可以幫助一些資源不足的團體、機構或未具備圖書館設施的學校得到公共圖書館的服務，互惠互利，善用資源，造成雙贏的局面。

然而，在所有基本服務方式以外，是否仍有某些因時間、地域或其他條件限制而不能享用公共圖書館服務的社群呢？香港的人口達到六百九十萬，而登記讀者的數目為三百四十多萬，約為總人口的一半，數字顯示香港公共圖書館的服務應該尚有極大的拓展空間，如何將公共圖書館服務更加深入到各社區階層，開拓更多的讀者群便成了一個最逼切而又極具挑戰性的課題。

二零零五年，香港特別行政區行政長官在施政報告中，強調了「創建和諧社會」的施政方針，其中更特別指出「特區政府會努力與社會的不同界別和組織建立伙伴關係」，這個大方向為香港公共圖書館系統進一步與社區組織建立合作關係提供了一個明確及具啟發性的指引。



社區圖書館伙伴計劃的標誌

同年，香港公共圖書館便在「團體借閱服務」的基礎上，擴大與外界團體的合作範圍而推出「便利圖書站 --- 社區圖書館伙伴計劃」（Libraries@neighbourhood --- Community Libraries Partnership Scheme），務求在加強與社區團體的合作關係上，建立起一個特別的閱讀社區，將公共圖書館的服務伸展至那些基於種種原因或條件限制而未能使用公共圖書館設施及服務的社會人士。

## 協作模式

「社區圖書館伙伴計劃」建基於「團體借閱服務」的基礎上，而合作的對象則擴大到各種非牟利機構及團體包括志願服務機構、社會服務中心、青少年中心、屋苑會所、居民組織、教育機構以及區議員辦事處等等，而申請開辦「社區圖書館」的規則與申請「團體借閱服務」無異，申請團體必須先辦領一張團體借書證，然後填妥一份「團體借閱圖書館資料申請表」（見附件一），便可向香港公共圖書館外借圖書。

爲了更加強化與這些社區團體的合作關係，香港公共圖書館的圖書館館長會在協助建立「社區圖書館」的整個過程中，向社區團體提供專業的意見及指導，例如如何爲特別的讀者群諸如兒童、青少年、家庭主婦及長者等選擇適合的圖書，如何設計閱讀區，如何建立書籍流通制度，如何向讀者提供參考諮詢等等，十分無微不至。在一切硬件就緒後，香港公共圖書館便會向這些「社區圖書館」外借一批圖書館資料，數量則因應該館的規模或個別需求，由數百項以至超過二千項不等，而香港公共圖書館亦會協助定期更換這批外借資料。





設於一間商場平台的流動社區圖書館

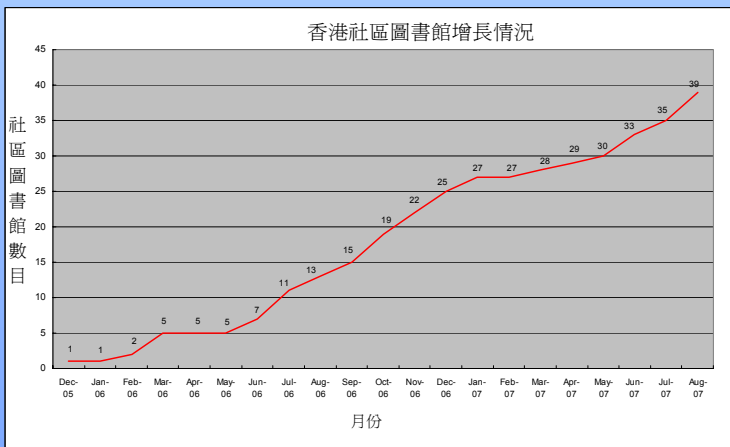
在建立「社區圖書館」時，香港公共圖書館一般只會要求開辦機構能夠公開地將外借的圖書館資料免費供市民或其服務社群們使用，至於「社區圖書館」的運作模式、規則及開放時間等，則通常由開辦機構在參考圖書館館長的专业意見後自行訂立，而「社區圖書館」亦可因應既有的資源，自行增添圖書館的設施及書籍的數量。

## 伙伴計劃的發展

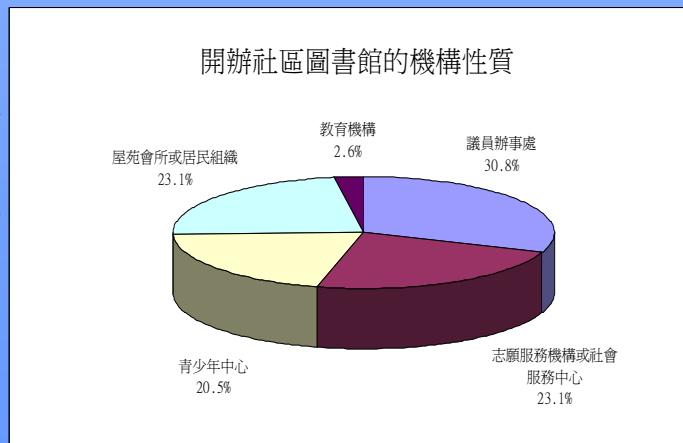
二零零五年十二月，第一所由香港公共圖書館協助成立的社區圖書館——「五聯辦社區圖書館」正式在九龍深水埗區啓用，這所社區圖書館由幾位深水埗區議員聯合開辦，開放時間為每周四十九小時，提供圖書、報章閱覽以及圖書外借服務等，亦會定期舉辦資訊講座及讀書分享會，供社區內的市民參加。

其後，各地區的非牟利機構及團體陸續與香港公共圖書館合作，開辦「社區圖書館」，截

至二零零七年八月為止，全港已經有三十九間「社區圖書館」成立，分佈於港島東區、中西區、深水埗、觀塘、黃大仙、屯門、元朗、大埔、沙田、西貢、新界北區及葵青等地區。年來，經由各「社區圖書館」外借的圖書館資料總數亦已超過二十五萬項。計劃的發展令人非常鼓舞。下表顯示香港「社區圖書館」年來的增長情況：



在開辦「社區圖書館」的三十九間機構中，包括有十二間議員辦事處（30.8%）、九間志願服務機構或社會服務中心（23.1%）、八間青少年中心（20.5%）、九間屋苑會所或居民組織（23.1%）以及一間教育機構（2.6%）等，下表顯示不同開辦機構性質的比例：



各「社區圖書館」的服務及館藏均針對該館的不同讀者群而設計，例如在幾所老人中心、護老院及長者鄰舍中心設立的「社區圖書館」便多以耆康服務為主題，而設於各兒童中心及青少年綜合服務中心的「社區圖書館」則以兒童、青少年較感興趣的課題例如親子閱讀樂、兒童成長、升學、就業及社交等為主，個別「社區圖書館」亦偶爾會為讀者群舉辦相關的講座或推廣活動，至於由屋苑會所或居民組織所開辦的「社區圖書館」則以服務該屋苑的居民為主。各「社區圖書館」的館藏數量皆因應該館的規模及既有資源而訂定，亦有「社區圖書館」會因應個別讀者群的需要，而自行訂購其他的圖書館資料例如報刊、雜誌等，不少「社區圖書館」均提供圖書外借服務，而有一些規模較小的館，則只提供在館內的閱覽服務。

## 地區行政的參與

香港的地區行政模式始於一九八二年，香港政府當時為了鼓勵市民多參與地區事務，更有效地協調政府在各地區層面提供的服務及設施，便積極推行「地方行政計劃」，在香港各地區成立了區議會的組織，致力改善各區環境市容，促進社區的各種文娛康樂活動。現時，香港共有十八個區議會，擔當了非常重要的地區諮詢及行政角色。

二零零五年，香港特別行政區行政長官的施政報告內另一項重點便是加強地區工作，將特區的施政貫徹到基層，以提升在地區上解決問題的能力，幫助處理好民生問題，加強社區建設和推動地區公益活動。配合有關的施政理念，特區政府便將區議會的功能擴大，並且將一部分原來由政府管理的地區性設施開放讓各個區議會參與管理，除了社區會堂、休憩場地和體育場所、游泳池以外，還有的便是各地區的公共圖書館了。

各議會的區議員熟悉地區事務，明白地區的需求，對於如何有效地調配資源去服務當地居民，自然駕輕就熟，而區議會與政府部門合作管理地區性文康設施，推動地區的文娛康樂活動，一來可以在這些文康設施的日常營運模式以外帶來新的思維，二來地區亦可以借助政府部門的專業管理知識及經驗，可謂相得益彰，事半功倍，第三，有關安排亦有助於促進地區融和，增強區議會、區內居民及圖書館員工對地區的歸屬感。

二零零七年一月，政府開始推出區議會參與管理地區性文康設施的先導計劃，在全香港十八個地區的其中四個區議會內，先試行這種合作管理的模式，為期十個月，在檢討合作成效及有效解決日常運作上一切技術性問題之後，整項計劃會在二零零八年起全面推行到十八個區議會。

屯門位於香港新界西部，人口接近五十萬，是香港人口最多的住宅區域之一，而屯門區議會亦是其中一個參與先導計劃的區議會。屯門區議會非常注重推動區內的閱讀風氣及區內

的公共圖書館事務，二零零七年初，屯門區議會特別成立督導小組，推出一項「社區閱讀推廣計劃」，撥出額外資源，與公共圖書館合作舉辦大型的閱讀活動例如「閱讀樂滿城 -- 屯門區兒童及青少年好書選舉」等，另外又積極協助該區的地區團體及志願機構成立不同主題的「特色社區圖書館」，建立閱覽室，增購報章雜誌，舉辦讀書會，推行閱讀卡計劃等，更廣泛地落實香港公共圖書館的「社區圖書館伙伴計劃」，務求能夠令到良好的閱讀氣氛滲透每個社區角落，照顧到不同社群的需要，可謂無微不至。



「閱讀樂滿城」的好書選舉活動頒獎典禮

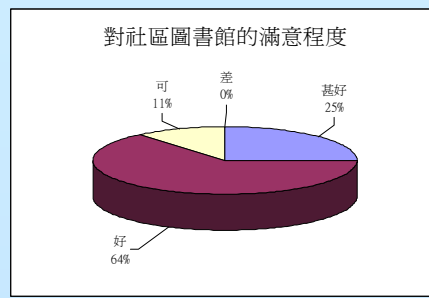
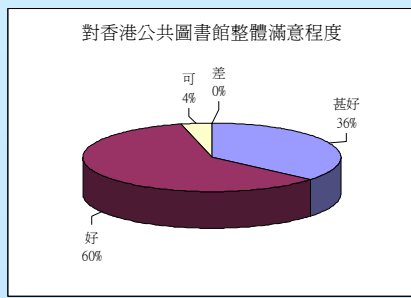
各區區議員亦是閱讀風氣的積極推動者，他們普遍十分支持「社區圖書館」的計劃，數字顯示，由個別區議員開辦的「社區圖書館」在二零零六年七月至二零零七年八月短短一年之間，從一間激增至十二間，有關數字明確地闡釋了各區議會對推廣閱讀的重要性以及有關計劃的認同。

在各區議會的支持及主導下，推廣「社區圖書館伙伴計劃」的工作可謂如魚得水，我們預計在二零零八年區議會參與管理地區性文康設施的計劃全面推行時，將會有更多的區議會倡導推廣閱讀，也會有更多「社區圖書館」陸續在每一個地區成立，屆時，香港的閱讀風氣自然會進一步提升。

### 成效檢討及展望

「社區圖書館伙伴計劃」於二零零五年年底推出之後，由於反應熱烈，由各種機構開辦的新「社區圖書館」陸續成立，而使用人數及外借資料數目亦有增無減。為了更明瞭各社區的需要及更有效地規劃「社區圖書館」的發展模式，香港公共圖書館特別於二零零七年一月份進行了一次小型的意見調查，以便取得更多的相關數據及開辦機構的意見。

這次小型意見調查以電話形式訪問了當時共二十五間「社區圖書館」的開辦機構及工作人員，查詢有關「社區圖書館」的運作及使用情況，以及他們對「伙伴計劃」及整體香港公共圖書館服務的滿意程度。結果顯示，百分之九十六的伙伴機構表示滿意或非常滿意香港公共圖書館的整體服務，百分之八十九表示滿意或非常滿意「社區圖書館」的計劃及運作情況。他們大都認為這項計劃能加強他們的資源，而新的服務亦深受社區居民的歡迎，使用情況比預期中理想，但亦有意見認為圖書館需要加強宣傳有關計劃，令更多市民知悉有關的新服務。



總括來說，這次調查的結果令人非常鼓舞，亦說明了「社區圖書館伙伴計劃」在與社區機構發展合作關係、開拓讀者群、鼓勵學習以及推廣閱讀風氣等工作目標上，已經初見成效。在廣泛參考外間機構的意見及不斷檢討計劃的工作成果後，我們希望日後能將「社區圖書館伙伴計劃」做得更好、更出色，令更多的讀者及社區居民得到更稱心、更方便的公共圖書館服務。

具體來說，我們希望在未來能夠加強以下幾個範疇的工作及服務：

1. 將香港公共圖書館的服務更廣泛地溶入社區，強化各「社區圖書館」的角色及功能，使發展成為區內重要的資訊、閱讀及文化活動中心；
2. 加強與各區區議會的合作關係，建立具地方特色及切合地區需要的「社區圖書館」，在地區的層面上，更深入及更廣泛地服務不同社群，推動閱讀風氣；
3. 在可能的範圍下，盡量提供更多元化的圖書館資料，例如雜誌或視聽資料等，外借予「社區圖書館」，供更多社區居民使用；
4. 在更廣泛的圖書館工作層面，香港公共圖書館的同事能夠為參與計劃的伙伴提供更詳盡、更精闢的圖書館管理專業知識及意見。此外，各圖書館同事亦可透過參予區內的社區文化活動，增加對地區事務的瞭解，促進社區融和；
5. 強化宣傳推廣工作，務求令更多有需要的讀者及社區居民知悉及瞭解「社區圖書館」的運作，令他們可以更加方便地使用公共圖書館的資源；
6. 透過與不同團體的協作，推廣其他文化活動。

我們明白到香港的「社區圖書館伙伴計劃」只是在剛剛起步的階段，路漫漫而修遠，此中當然仍有不少拓展空間，需要同事們繼續努力，才能將服務更廣泛、更深入地推廣給每一個社區、每一位市民享用。展望未來，我們希望能夠在各主要及分區圖書館的基本服務以外，將香港公共圖書館的資源及服務透過與其他外間機構的合作，以不同形式的「社區圖書館」帶給全香港的市民，建立起更廣闊的讀者群，從而推動香港的學習氣氛以及閱讀風氣，強化終身學習，提升市民的生活質素，令香港切切實實地成為一個亞洲文化大都會。

註釋：

1 見香港公共圖書館網頁 <http://www.hkpl.gov.hk>

2 2006年香港公共圖書館的圖書館資料總流通量約為6,120萬項

3 《強政勵治·福為民開 --- 二零零五至零六年施政報告》，香港：香港特別行政區政府，2005，第27段

4 同上，第19-21段

## Conference

### Joint Conference on Innovation, Development and Transformation in Libraries (Oct 11-14, 2007)

A Joint Annual Conference on “Innovation, Development and Transformation in Libraries” was organized by The Library Society of Guangdong Province, The Library Society of Fujian Province and The Hong Kong Library Association, on 11<sup>th</sup> to 14<sup>th</sup> October 2007 in Fujian. It marked the first occasion in which the Association had joined hands and collaborated with other library societies on organizing an academic forum for library professionals in the region.

The idea for this joint conference first emerged in discussions between the Library Directors of Guangdong Province and the Directors of JULAC (The Joint University Librarians Advisory Committee) at a meeting held earlier in Hong Kong in May this year. In the meeting, Professor Cheng Huanwen, President of The Library Society of Guangdong Province, suggested library societies/associations in the two regions to organize a joint conference. He then led and coordinated colleagues among the three Library Associations/Societies and turned this idea into reality.

On 11<sup>th</sup> October 2007, thirteen delegates of the Hong Kong Library Association departed to the scenic Wuyishan in Fujian, venue of the joint conference. The HKLA Delegation was formed by colleagues from various academic libraries, including The Chinese University of Hong Kong, The Hong Kong Institute of Education, Hong Kong Polytechnic University, Hong Kong University of Science and Technology, Lingnan University and The University of Hong Kong, as well as a student intern from the United States.

A total of six papers were presented by HKLA delegates in the conference, which covered a wide range of topics such as information commons, reader-oriented library facilities, Web 2.0, institutional repository, running libraries in self-financed environment, and using Web OPAC as web portal of AV resources. Presentations were also made by colleagues from Guangdong and Fujian on similar topics, but from the different, and perhaps wider, perspectives of both academic, special and public libraries.





In addition to profession and intellectual exchange, the conference organizers had thoughtfully arranged tours for delegates to enjoy the beautiful sceneries and internationally renowned rock tea of Wuyishan. Members were particularly delighted to have the opportunity to ride on bamboo rafts downstream the famous “Nine-curve River”, to visit the site of an ancient palace as well as a traditional village. On the last day of the conference, members even had chance for some serious exercises by climbing up the famous “Tin Yau Mountain”. It was exhausting, but members were stunned by the view they saw on the peak.



Members of the HKLA Delegation all agreed that the Joint Conference not only allowed them to share their experiences and knowledge with colleagues in Guangdong and Fujian, and to have a chance for retreat and relaxation. Most importantly, it also served as the starting point for future inter-provincial collaborations between the Association and other regional library associations. More and more collaborations and joint projects can be anticipated in the near future.

(Sidney Cheng, Programme Coordinator)

## Events

*Special & Medical Librarians Christmas Party 11 Dec 2007*



1 2 3 Smile!



Beer Competition



Winner of Chinese Costume

## 8th Hong Kong Innovative Users Group Meeting

### **International Conference on Information and Learning Commons: Enhancing its Role in Academic Learning and Collaboration (December 10-11, 2007)**

#### **HKUST Library hosted a Very Successful International Conference on Information and Learning Commons**

International library and learning support experts from more than 10 countries attended an International Conference on Information and Learning Commons (IC/LC) hosted by the Hong Kong University of Science and Technology (HKUST) Library, the first of its kind in the territory.

librarians and students; and models of IC/LC in individual institutions. Attendees were impressed with the rich composition and diversity of topics that were discussed, as well as with the effective and efficient organization of the conference.

The conference took place on 10-11 December 2007 on HKUST campus and was a great success. Addressing the conference were renowned experts in library and information sciences including Ms Harriette Hemmasi, University Librarian at Brown University, who opened the conference by giving an inspiring speech on the whys of IC/LC. Dr Donald Russell Bailey, Library Director at Providence College, followed with a presentation on the evolving concepts of IC/LC over time, which aptly set the scene for deliberations throughout the conference. The 2-day presentations covered various aspects on IC/LC, such as staffing models that underpin IC/LC; the assessment of IC; collaboration in the use and re-design of learning spaces between academic units,



Being the first international conference on information and learning commons held in this region, it had successfully drawn great interest from university administrators, library and learning support professionals. Over 150 delegates from Australia, Canada, Czech Republic, Mainland China, Taiwan, Hong Kong, Malaysia, New Zealand, Qatar, Singapore, the UK and the US participated in the conference.



More information about the conference, including the presentations and speakers' biographical sketches, can be found on the conference website at

<http://library.ust.hk/conference2007/>

(Alice Ho, Hong Kong University of Science & Technology Library)

## 8th Annual Hong Kong Innovative Users Group Meeting, 3-4 December 2007

The Hong Kong Institute of Education Library has the honour to host the 8<sup>th</sup> Annual HKIUG Meeting, which was successfully held on 3-4 December 2007. The two-day meeting started with welcoming remarks delivered by Professor Lee Wing On, Acting President of HKIEd and Michael Robinson, Institute Librarian of HKIEd. The meeting mainly consisted of local and overseas presentations, panel discussions and product updates by Innovative Interfaces, Inc. Besides, an exhibition participated by 15 major library and information services vendors was also arranged. Over 300 participants from HKIUG member libraries, vendors and regional INNOPAC/Millennium sites from Mainland China, Japan and Singapore attended this year's meeting.



Apart from the product presentations, it was the first time the HKIUG to invite a guest speaker from CIUG (China Innovative Users Group) at its annual meetings. The host institution invited Professor Jiang Airong, Associate Librarian of Tsinghua University who is also the Chair of CIUG. Professor Jiang presented a paper on "The development trends and Innovative Applications of OPAC" to introduce the new enhanced features used in Tsinghua University Library OPAC. In addition, Professor Jiang also gave a deep insight on the future trend of what ought to be included in OPAC service.

### *Presentations*

This year, 7 papers were received from the local HKIUG member libraries. Starting with the presentation delivered by Sidney Cheng of HKIEd and Ruth Wong of HKU, the presentation was about the successful story of the unmediated borrowing service of HKALL. Through the analysis of statistics collected, they explained how HKALL has changed the landscape of inter-library access and lending activities among the eight participating university libraries in just two years.



With the emergence of Web 2.0, four local presentations focused on enhancing the dissemination of patron's circulation records by means of third party or social networking software. Firstly, Dr. Ku Kam Ming and Andy Choi of HKU developed a Microsoft Outlook Addin application for providing patron's circulation records to be viewed in Calendars' events of Microsoft Outlook. Secondly, Venia Mak and Andrew Wong of HKIEd introduced the latest implementation of a free SMS service by creating calendar events in Google Calendar. The project is built upon the Google Data Calendar API service. The third topic "My Library Calendar @ HKBU" was presented by Li Yiu On, Irene Wong & Loletta Chan of HKBU. The HKBU library provided a unique and dedicated calendar profile to each of their patron's using iCalendar protocol. As a result, patrons could receive email or even SMS alerts of their circulation records, library news and room booking from My Library Calendar service. The fourth presentation was about the Web

Service project with Millennium System from Ivan Chan of HKIEd. The presentation explored the use of a standard *Web Services* protocol to retrieve circulation records from INNOPAC/Millennium system.

Another two presentations focused on the E-Resources management. Bill Tang and Angus Lam presented their SUMAS project, which was an application providing a total solution for managing the subscription of those licensed resources by integrating with INNOPAC/Millennium system. Last but not least, Joe Chow and Cyrus Fong of HKSYC shared their experience of using federated search software to improve the searching environment of E-Resources.

### *Concurrent Sessions*

Two concurrent sessions were held on day 2 of the meeting, they were Public Services and Technical Services sessions. This year, the organizing committee changed the format of concurrent session to discuss the new product features or technologies. The organizing committee invited many librarians and Innovative staff to form the discussion panel. We had Dianne Cmor (HKBU), Peter Sidorko (HKU), Victoria F Caplan (HKUST), Ariel Yang (Innovative) and Bill Easton (Innovative) in Public Services session. The panel discussed many topics including RFID, working wireless, HKALL and Encore with Web 2.0.



Public Services Session

From left: Bill Easton (Innovative), Dianne Cmor(HKBU) Victoria F Caplan(HKUST), Ariel Yang(Innovative) & Peter Sidorko(HKU)

In another lecture theatre, Maria Lau (CUHK), Owen Tam (LN) and Betsy Graham (Innovative) moderated the discussion of Technical Services session. The panel stressed the importance of UNICODE migration and new feature enhancements on Release 2007.

### *HKIUG "Be Innovative" Award*



With the support of Innovative Interfaces, Inc., the organizing committee has presented the inaugural HKIUG "Be Innovative" award in recognition of work being done to improve the library management system and services delivery through the applications or development of Innovative products. This award was voted by all HKIUG representatives by judging their abstracts and papers/Powerpoint presentation. Lam Ki Tat, Chair of HKIUG, and Betsy Graham, Vice President of product management, were invited to present the first HKIUG "Be Innovative" award. The award went to Ivan Chan of HKIEd with the paper "Using Account Status Web Service to design value-added services for your online applications."

The presentation materials and video clippings of the meeting can be found on HKIUG website <http://hkiug.ln.edu.hk/meetings/am2007/>.

(Ivan Chan, The Hong Kong Institute of Education Library)

## Upcoming Events in 2008

Visit to the Bethanie - The APA's Landmark Heritage Campus, on  
26 January 2008

In 2008, The Hong Kong Library Association celebrates its 50th Anniversary. To commemorate this achievement, the HKLA will be hosting a major conference - "Looking Back, Moving Forward - Asian Libraries in the World of Information" in late Oct or early Nov. at the Hong Kong Central Library



### Editor

Anita Chan

### Contributors

Ivan Chan  
Alice Ho  
Jim Chang  
Venia Mak  
Sidney Cheng

# DECEMBER

# 2007

# ISSUE

Email: Please contact us at : [hkla@hkla.org](mailto:hkla@hkla.org)  
Address: P.O. Box 10095, General Post Office, HK  
Web site: <http://www.hkla.org>  
Newsletter Archive: <http://www.hkla.org/publications>

